

# return to health<sup>®</sup>

## our differentiators

### WE THINK DIFFERENTLY



#### STREAMLINED APPROACH

Return to Health streamlines all aspects of the disability process. A two business-day turnaround time for initial claim decisions is a service standard that continues to be a differentiator.

With Return to Health, employers gain a comprehensive human resources support program that eases the burden of absence administration and frees up valuable employee time.



#### SUPPORT BEYOND TRADITIONAL CASE MANAGEMENT

Return to Health provides support beyond traditional case management by examining the root cause of issues and delivering a high-touch, holistic approach. We create a culture of collaborative communication and support that helps employees re-engage with the world of work in a safe and timely manner.

Our experienced team expertly manages the return to work process from day one and minimize any barriers to active employment. Open and concise dialogue is used to communicate employer expectations, processes, and end goals to employees. In the rare case where reintegration with work is not possible due to the disabilities severity, Return to Health will help ensure a smooth transition to long-term disability.



#### HELPING ORGANIZATIONS REGAIN CONTROL

We assist with putting employers back in control of disability and leave of absence status with the capability to accurately track all employee absences in real-time. Return to Health simplifies the absence management process from an administrative perspective and ensures consistent compliance with employment timeframes and legislated obligations. Clients stay fully informed through COLO's advanced security capabilities, enriched and customizable reporting features, bilingual capacity, and a multi-functional messaging center that consolidates all claim-related communication and reporting.